EHI Export Guidelines - ASP

Thank you for contacting us about the Electronic Health Information (EHI) Export feature. This is a feature that all certified EHR systems support and was independently certified to meet the criteria published by the Office of the National Coordinator for Health Information Technology, part of the federal government's Health and Human Services.

This option is intended for practices that are moving to another EHR and want to move their data from Clinical and import into the new EHR.

Please read through the following guidelines and responsibilities for using this feature to ensure it works successfully.

1. ASP (Cloud) clients will need to create an S3 Storage to access the exported data.
2. In most cases, the duration of this data export will take days to complete, and in some cases longer than a week. If there is an interruption, such as a power outage or server reboot, the export will pick up automatically and continue from where it left off. The process that performs the export runs on the ASP Data Sever, but places the exported data on the S3 storage.
3. **The data will be exported in the JPG format**.
4. Once the EHI Export process has started, any new data added to a patient's chart will not be exported if the patient's data has already been exported. A listing of the missing data will not be available for reference.
5. As this executes, there may be some performance impact noticeable by users of the ChartMaker Medical Suite in your day-to-day use of the system.
6. We encourage you to run a test export for a single patient to your intended storage location, before running the export for the entire patient population. This recommendation is to ensure that you have the correct location defined.

Send an email to **cm.support.team@azaleahealth.com** to request access and we will enable the feature for your office. When we enable it, it does not start the export; you will still need to go to the feature in the ChartMaker Medical Suite and start it when you are ready.