STI Computer Services, Inc. 2700 Van Buren Ave, Eagleville PA 19408 800-487-9135 Fax:610-650-9272

ChartMaker® PatientPortal

Added Features

- **Direct Message –** The Send a Direct Message page has been updated with a Provider Lookup functionality that allows you to search for applicable providers when sending a direct message. Likewise, a drop-down has been added to attach scans to the direct message, when applicable, in addition to the usual clinical summaries and lab reports

- **Health Information Tab –** The PatientPortal has been updated so that the Clinical Summary and Lab Report tabs have been consolidated into a single Health Information tab. The new Health Information tab will not contain three sub-tabs: Clinical Summaries, Lab Reports, and Other Information to further delineate the health information for easy access and viewing.

- **Password Maintenance –** The system has been updated to provide a more consistent, simplified 8-character alphanumeric password when passwords are reset by the patient, by the practice, or by the STI administrator.

- **Scans/Images –** The system has been updated with the ability to send scans and images to the PatientPortal. These scans/images will appear in the Other Information sub-tab of the Health Information tab.

- **Secure Messaging –** To provide a more accurate accounting of the percentage of secure messages received from patients, the system has been updated so that General, Appointment, and Billing secure messages sent via the PatientPortal will be included in the calculation of the Secure Messaging from patient (17) core performance measure. Previously, only Health Information and Prescription Refill messages were included in the calculation of this message.

- **Settings Tab – Practice Locations –** The Settings tab has been updated with a Practice Locations link that allows access to a Configure Headings link which allows practice administrators to add multiple practice locations (addresses, phone numbers, etc.) as well as being able to determine what information appears and the order in which that location information appears.

- **STI Administration – Under Maintenance –** The system has been updated to provide an Under Maintenance message to all patients and practice administrators when the PatientPortal is unavailable due to scheduled maintenance, or when maintenance is currently in progress.