Waystar –Remits Online Webinar

You have been muted on entry to the webinar
Please Submit Questions on Chat option

Christine Fisher, Moderator



Agenda

- 9:30am Catch up Q&A
  - Jen A, STI
- 9:45am Questions & answers
  - Julie S., Karen M, Kim L..,STI

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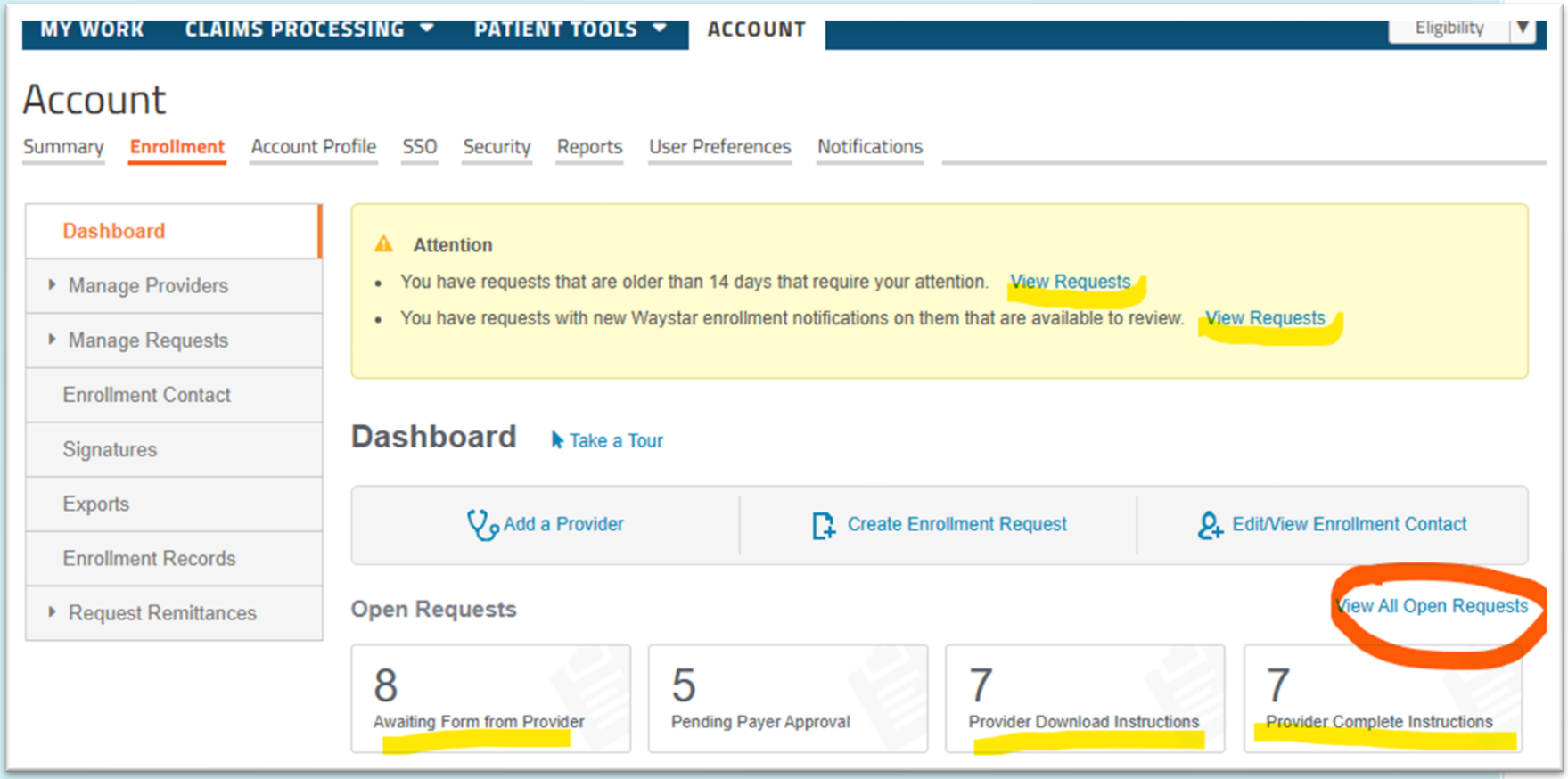
Pending Enrollments

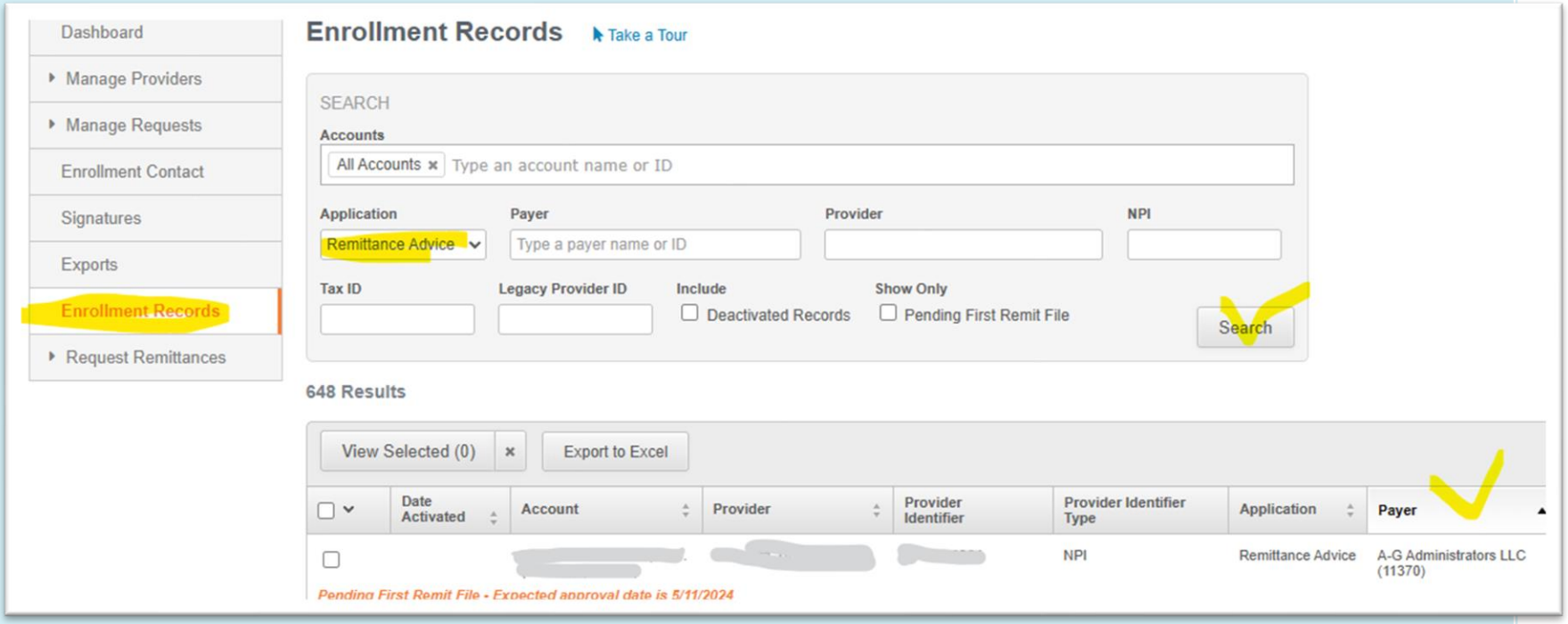
Check your Enrollment Dashboard:



Full List

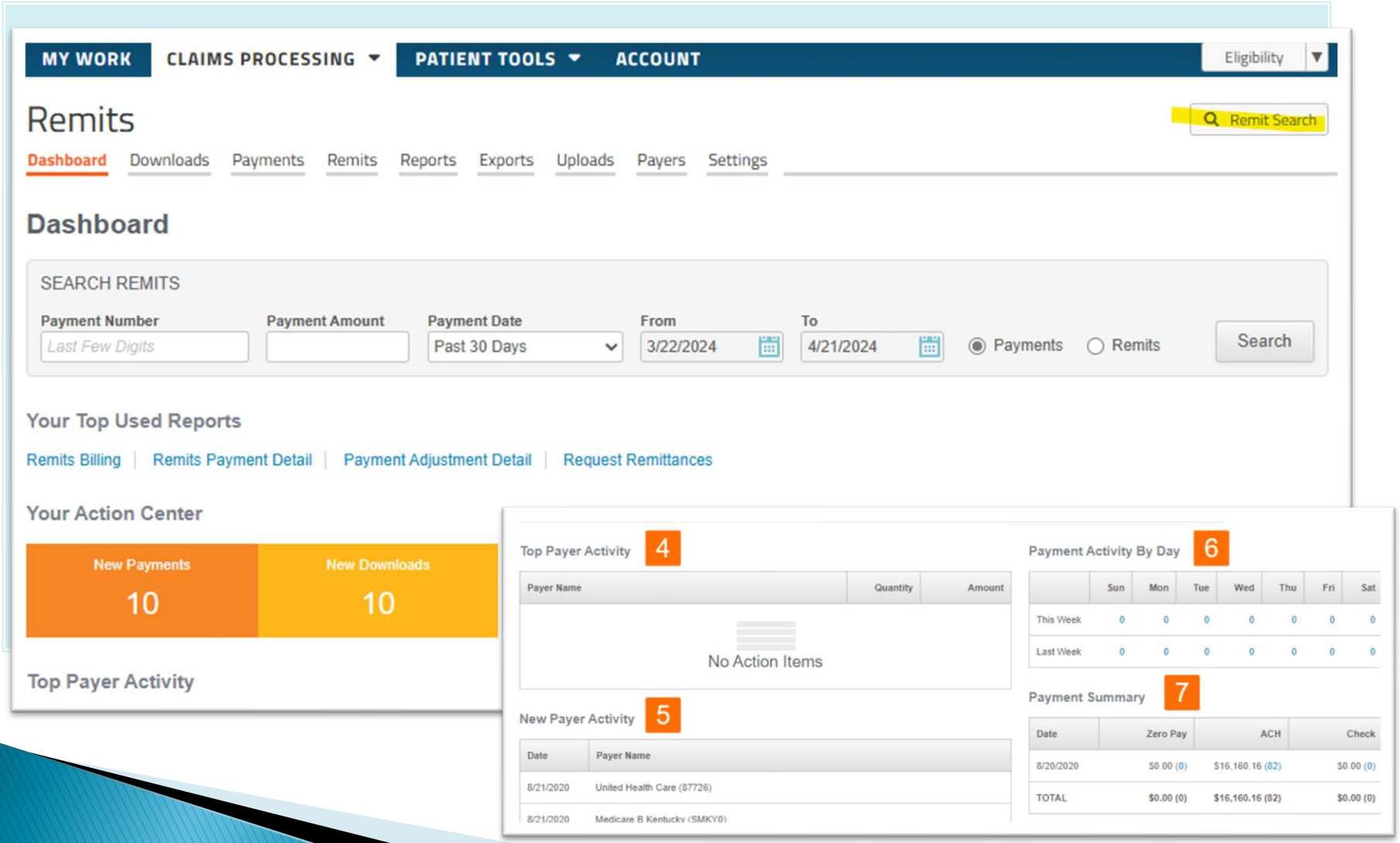
Check all Remit Requests done:

Enrollment Header > Enrollment Records > Application select Remittance > click Search > sort by Payer (click on column header)

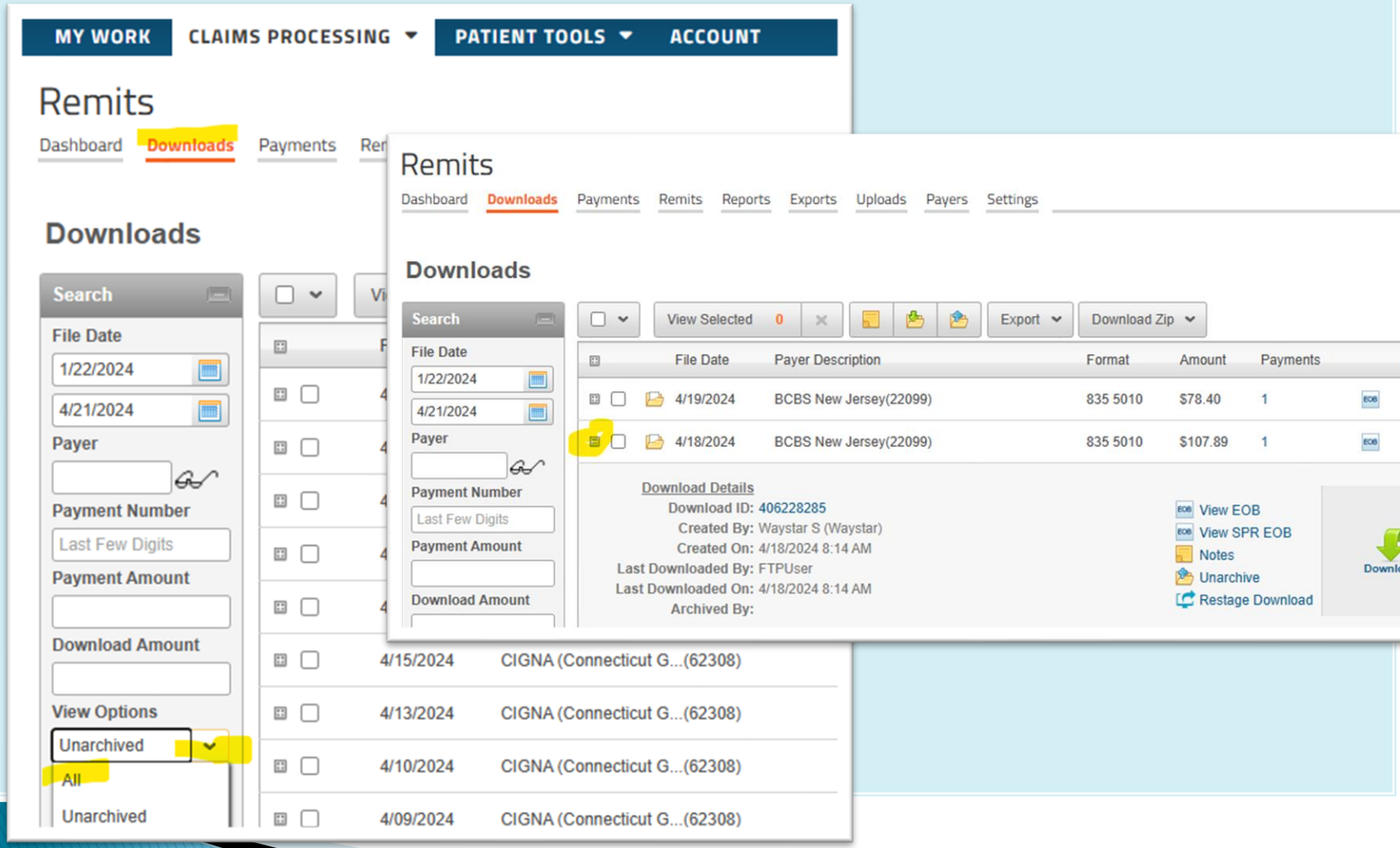


Note: Enrollments requested but not required by the payor are not kept in any list

Remits Dashboard



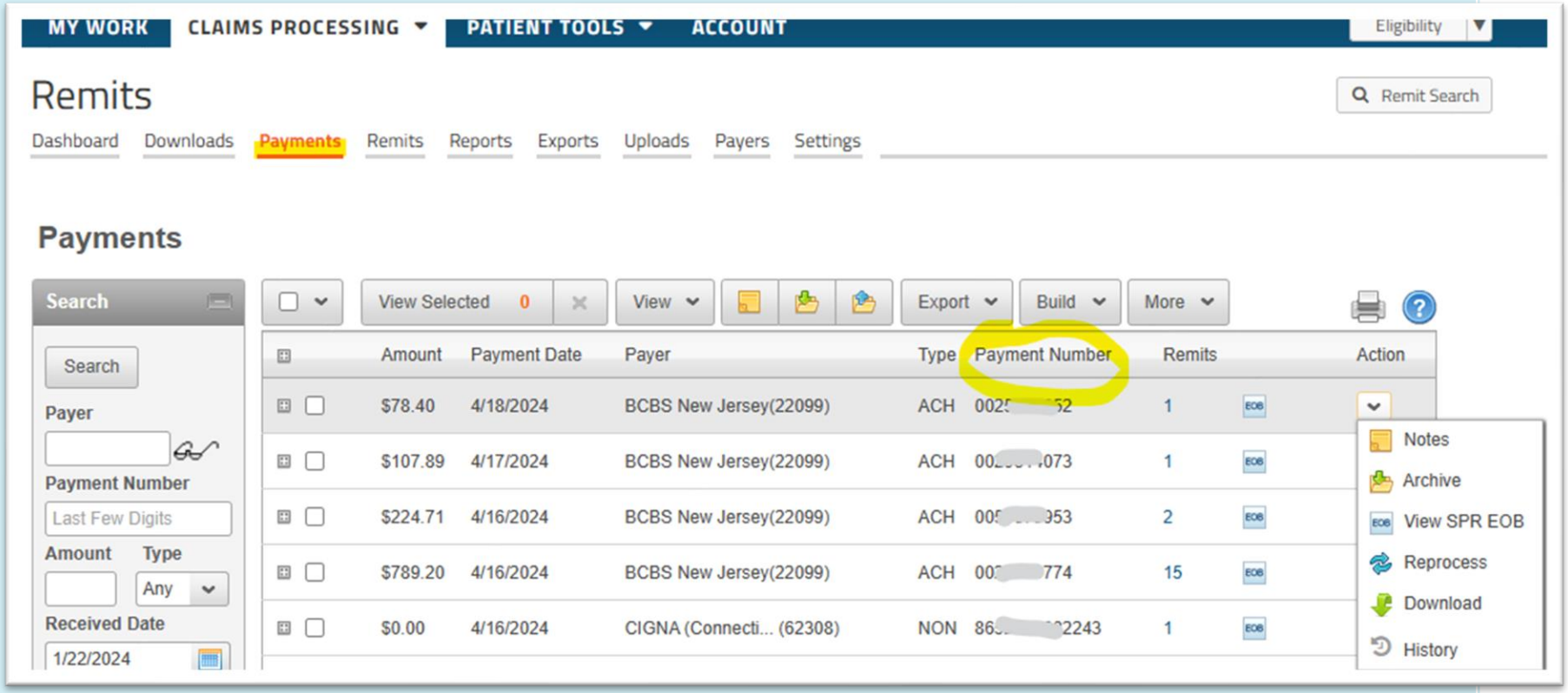
Download Tab



Payment Tab

CLAIMS PROCESSING > Remits > Payments tab
Shows individual checks

** Payment Number = Check #



Key

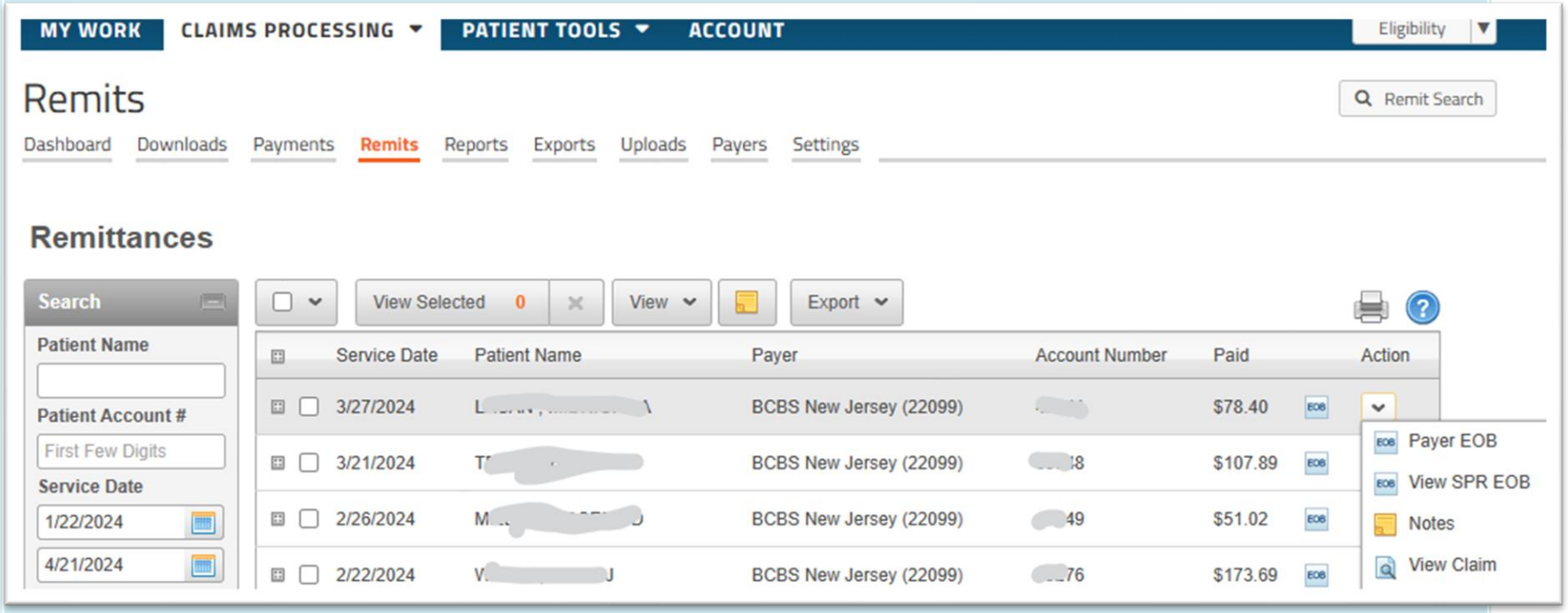
The following icons may appear on a payment line:

Icon	Meaning
	**Archived** – This icon will appear next to payments that have been archived by users and will display only if the **Show Archived** checkbox is clicked during a payment search.
	**Deposited** – The dollar-sign icon indicates the payment has been deposited to the account's linked bank account.
*	**Duplicate** – An asterisk will appear next to the Payment Number if the file is a duplicate of a payment that has already been submitted by the payer.
	**EOB** – Click this icon to display the full EOB in another window.
	**Notes** – An internal note has been added to the payment file. Clicking on the icon will cause the Notes screen to pop up, allowing you to view all notes appended to the payment, as well as add additional notes.
	**Split-Check** – Click this icon to launch the **Split Funds** popup that shows how the associated payment has been split between different accounts.
	**Split-Payment** – This icon indicates that this item has been split from an original payment. **Note:** Downloads *will not* be generated for payments associated with the **Split-Check** icon; however, they *will* be generated for payments associated with the **Split-Payment** Icon.
	**Upload** – This icon indicates the 835 file was uploaded via the Uploads tab, rather than being received directly from the payer.
	Warning – This icon indicates there may be possible errors or discrepancies in the received file.

https://waystar.my.site.com/s/article/RemitsUserGuide

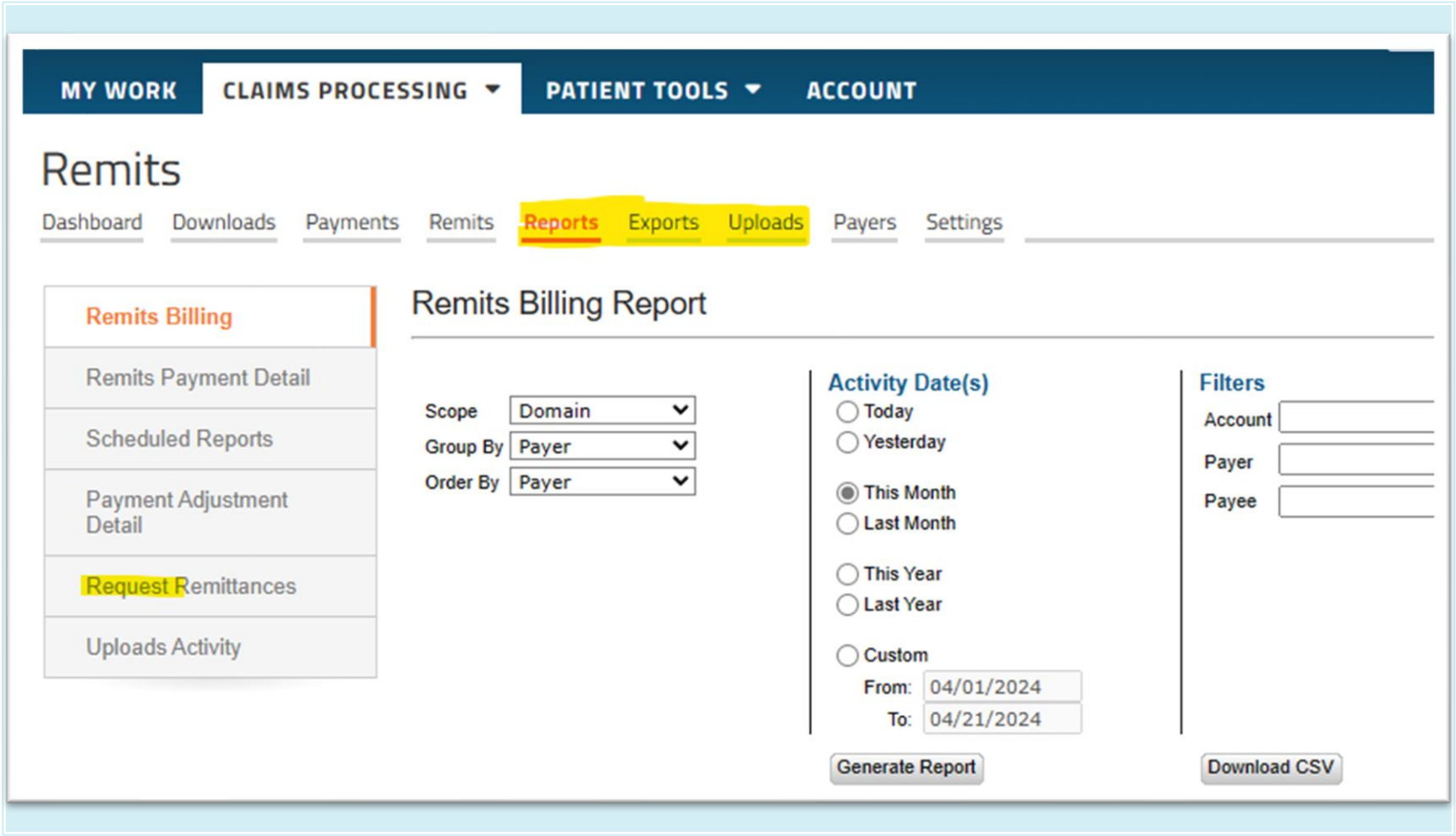
Remit Tab

CLAIMS PROCESSING > Remits > Remit subtab
Shows itemized payments

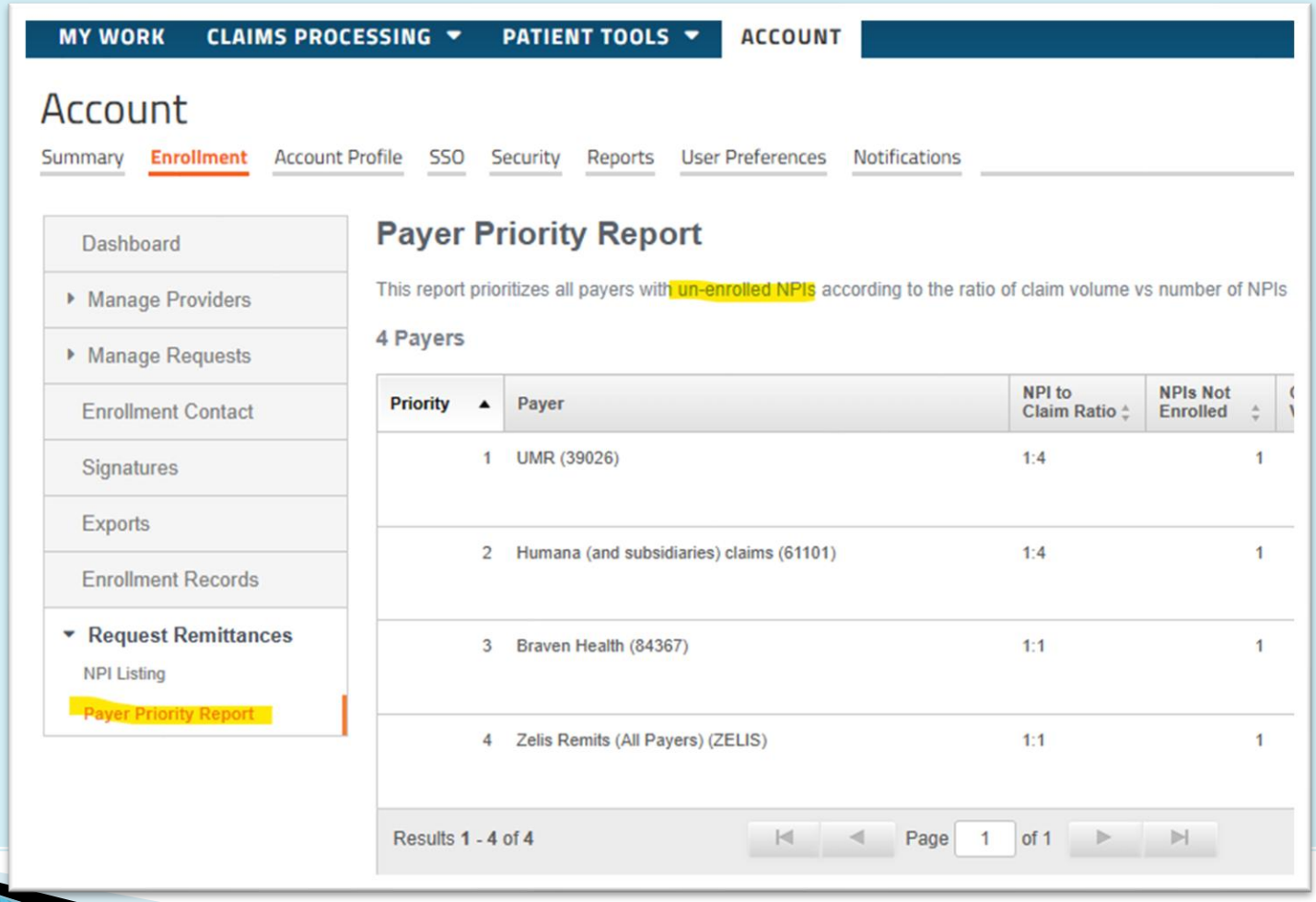


Downloads – 835s going to Practice Manager
Payments – Shows each check (payment)
Remits – Detailed line items

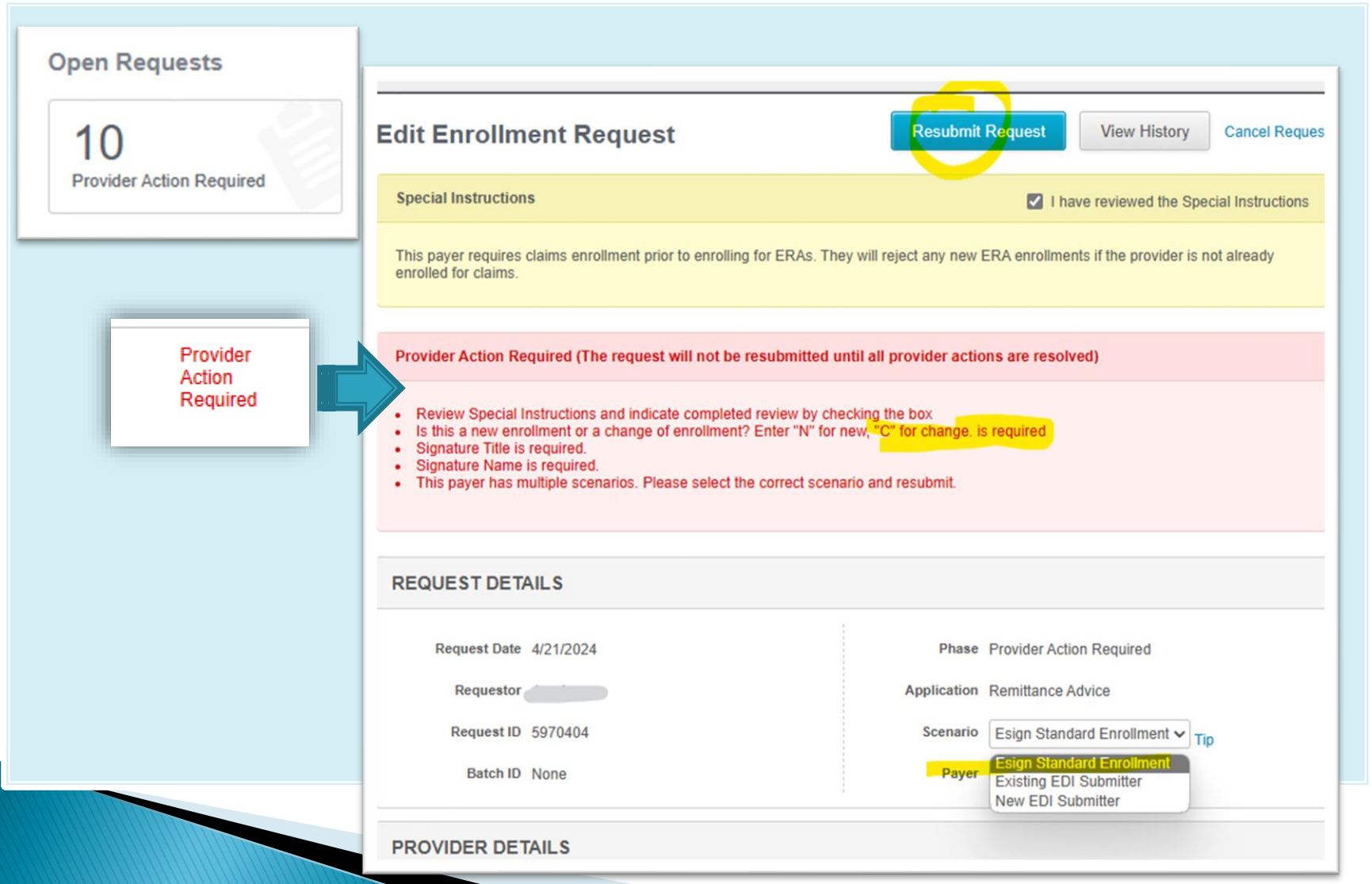
Reports / Exports / Uploads



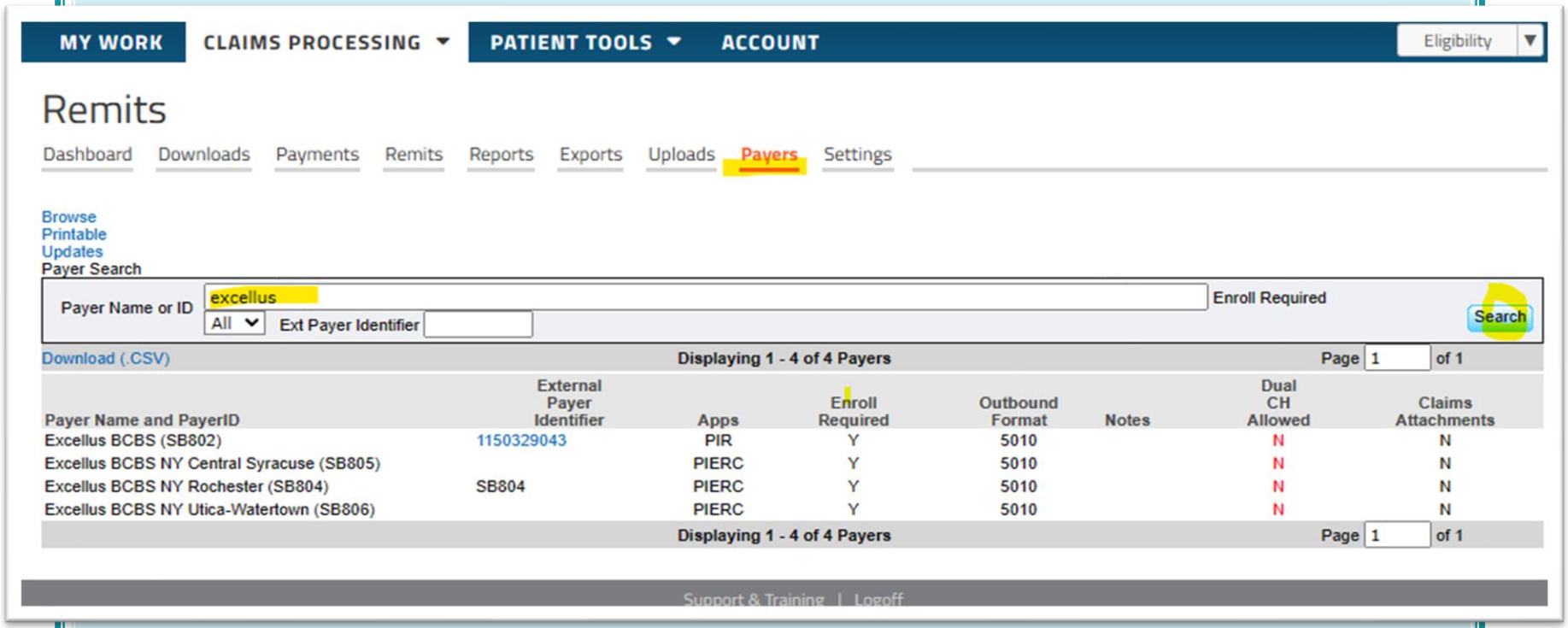
Find more Enrollments



Enrollment Notes



Searching Payer Ids



THANK YOU for your continued patience and attention to detail as we're all learning this together.

Web link: https://login.zirmed.com/ui/Payers

Resources

Support and Training

Remit User Guide (**log into Waystar portal first**)
https://waystar.my.site.com/s/article/RemitsUserGuide

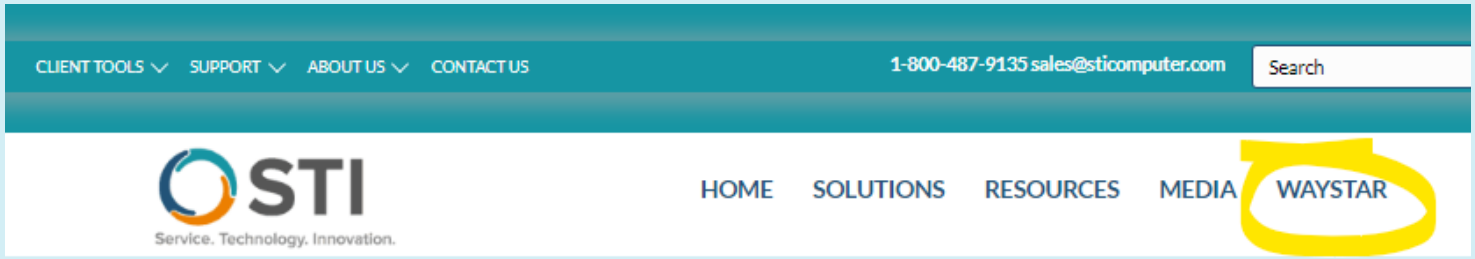
Remit Reports
https://waystar.my.site.com/s/article/RemitsReports

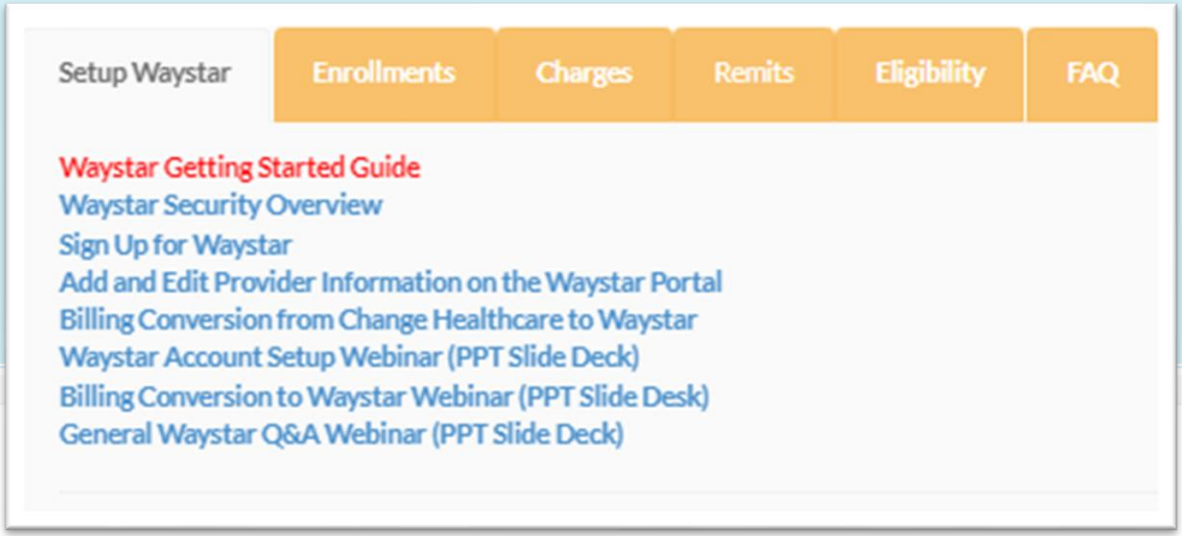
Re-Downloading Remits
https://waystar.my.site.com/s/article/DownloadingaRemitthathasalreadybeendownloaded

Thursdays 2pm –live Remit webinar
https://waystar.my.site.com/s/article/RemitsTrainingWebinarRegistration

STI Resources

STIComputer.com > click WAYSTAR > scroll to bottom for Resources + FAQ





Q/A Time

Recorded WAYSTAR Webinars:

Account Setup https://youtu.be/FqfQivlMM-s

Billing Conversion https://youtu.be/ScID7rVWgR4

Enrollments https://youtu.be/14JygnL4eDw

General Q& A https://youtu.be/L6wM2waIDwE

Register here:

https://sticomputer.com/sti-webinar-schedule

STI

Service. Technology. Innovation.