Department of Veterans Affairs
Financial Services Center
PO Box 149971
Austin TX 78714-9971

[redacted]

Dear CHAMPVA Provider,

Thank you for participating in Veteran's Administration (VA) CHAMPVA program supporting Veterans, and their Family Members.

The United States Treasury is seeking the support of all Federal agencies to eliminate check payments. As a result, VA is aligning its payment procedures with 31 C.F.R. § 208 - Management of Federal Agency Disbursements, which requires all Federal payments to be made by Electronic Funds Transfer (EFT).

EFT payments adhere to regulations, are timelier than paper checks, and help to reduce fraud.

VA now needs your assistance. Our records show that we do not have your EFT information on file with the VA. For VA to become compliant to Federal regulations, VA requires your **EFT information in the next 90 days** before any future payments can be made to you.

EFT enrollment with the VA is a two-step process:

STEP 1: You must have active ID.me account to access. Register for an account at **www.ID.me**. Once you submit your webform, you will receive a case number and an email confirmation.

STEP 2: Complete your easy EFT Enrollment today! Visit **https://www.cep.fsc.va.gov/.**

For additional questions, contact the VA FSC Customer Care Center by calling 512-460-5049 or emailing vafsccshd@va.gov. You may also contact the FSC Customer Care Center for a Direct Deposit/EFT Enrollment walkthrough User Guide.

We appreciate your continued support of VA's mission.

Edward Bernard

Edward B. Bernard
Deputy Executive Director
Financial Services Center
Department of Veterans Affairs

25